



June 30, 2021

Web Announcement 2535

**Attention All Providers:**

**New Disability Information and Access Line (DIAL) Hotline Provides COVID-19 Vaccination Access Assistance**

The U.S. Department of Health and Human Services (HHS) has launched a new Disability Information and Access Line (DIAL) hotline. The new hotline assists people with disabilities in finding COVID-19 vaccination locations in their communities, making appointments and connecting to independent living services that address needs such as food, housing and transportation.

The hotline hours of operation are from 6 a.m. to 5 p.m. Pacific Time Monday through Friday. The DIAL hotline telephone number is (888) 677-1199. For additional information regarding services provided by the Disability Information and Access Line, please visit the website at [acl.gov/dial](https://acl.gov/dial) or email questions to [DIAL@n4a.org](mailto:DIAL@n4a.org).

Nevada Medicaid providers are encouraged to share this information with their patients.